

All Ross Gardam™ products are designed to look good and last long after they're purchased. A little care and attention will ensure each product maintains its appearance for years to come.

An important consideration to extend the life of the product is its placement. Think about its exposure to heat and humidity, which could cause fading (in fabrics) or expansion and cracking (in timber). Avoid placing products in direct sunlight where possible.

It is important that a qualified electrician installs your light fittings and that you ensure lights are turned off and un-powered during cleaning. Do not attempt to clean lighting products while switched on.

Outdoor products, particularly those placed in coastal areas, require particular care. If possible, place products in covered outdoor areas and avoid direct sunlight. Note: steel and timber will naturally discolour with the weather - we recommend zinc coating for all steel exposed to the weather to extend the product's life.

Below is a guide to the care and maintenance of the specific materials our products are available in:

Acrylic

To remove any dirt and dust, blow as much off the surface as possible as wiping with a dry cloth may cause the dirt to scratch the surface. You can then wipe a damp cloth across the surface to remove any excess dust, making sure to only skim the surface and to not apply any pressure. Never use ammonia-based cleaner such as Windex as this can damage the surface.

Anodised Aluminium, Brass & Copper

Wipe with a clean cloth to remove any dirt or dust. Avoid the use of any abrasive cleaning products. For stubborn marks, wash with warm water and a mild soap, and rinse with warm water. Avoid using hot water or soaking copper or brass products as this may remove the external lacquer.

Brass & Copper

Brass and copper are used in our lighting products and also our Tailored Trays. All of these products utilise solid copper or brass, we do not use plating. There is a protective clear coat over the metal surface to protect it from patinering or marking

with finger prints over time. For cleaning simply use a soft damp cloth. Avoid using abrasive cleaning products or cloths as this can scratch the clear coating and permanently damage the surface.

Ceramic

Wipe with a clean cloth to remove any dirt or dust. Use only lint-free cloths as fibres may be torn off when cleaning the rougher surfaces of glazed earthenware (Glaze) or stoneware (Polar).

Corian

Remove dirt and dust using a clean cloth. To remove marks, use warm soapy water or ammonia-based house cleaner. For stubborn stains, you can use a mild creme cleanser. Avoid sliding objects and placing hot objects on surface.

Fabric

Vacuum regularly, ideally every week at half power, to remove any dirt or dust. Clean any spills as soon as possible, and refer to specialist fabric cleaners for difficult to remove stains. We also recommend keeping fabric out of direct sunlight to maintain colour. Refer to individual upholstery manufacturer's instructions for specific care.

Glass

Glass Silhouette and Flare shades are hand-blown by artisans in Adelaide and as such, vary between batches. Glass is particularly susceptible to damage and should be treated with care, particularly during installation. To maintain, simply wipe the product with a clean cloth to remove any dust. If necessary, use a household glass cleaner to remove marks and wipe with a soft cloth or paper towel to avoid streaks. Please ensure all lights are turned off prior to commencing cleaning or maintenance.

HDPE

To increase longevity, please place the Duet outdoor stools in a covered outdoor area and avoid direct sunlight and harsh weather conditions. To remove dirt and dust from HDPE Duet stool tops, simply clean with warm soapy water.

Leather

Leather will naturally age and soften over time to

reveal its natural beauty. Vacuum any dust and dirt with the soft brush attachment and then wipe with a clean cloth every few weeks or when necessary. Use quality cleaning products if necessary but avoid using water as this may leave marks. Note: some scars and scratches from the cattle hide may be visible and are a characteristic of genuine leather.

Marble

Carrara Marble is a natural blue-grey marble sourced from Carrara in Tuscany, Italy which features variations in vein and colour intensity between pieces. To clean, simply use warm, soapy water to remove stains. Ensure the use of coasters under all glasses, particularly those with alcohol or citrus juices. Clean up all spills immediately, as liquid on the surface may penetrate the surface and leave permanent staining.

Paint & Powder Coat

To remove dirt and dust, wipe with a damp cloth. Special attention should be paid to the Flint outdoor table and bench which may require monthly maintenance. Do not allow dirt or bird droppings to accumulate, dry out and harden. Never use strong solvents to clean powder coated surfaces. Revive dull surfaces using car polish.

Timber (Indoor)

Our timber products are predominantly manufactured from FSC certified American Oak, with the exception of American Ash for Duet timber tops and Tasmanian Blackwood for Oak Blackwood. To clean, simply wipe with a soft damp cloth using lukewarm water. Avoid using detergent and abrasive creams.

Timber (Outdoor)

To increase longevity, please place the Flint outdoor table and bench in a covered outdoor area and avoid direct sunlight and harsh weather conditions. Spotted Gum species *Corymbia* (eucalyptus) *Malacuta*, is a sustainable timber native to Australia. Our Spotted Gum is finished using Deck Doc Outdoor Furniture Oil. For stockists go to www.deckdoc.com.au.

Being a natural material, timber may change colour, or even crack due to humidity levels and sudden changes in temperature. Left outdoors,

timber undergoes a natural process of oxidation that affects its colour, which turns an attractive silver-grey shade. Flint is pre-oiled and needs to be maintained. The hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled. We recommend a quarterly application in a harsh climate or commercial environment or if you wish to maintain the original timber colour.

To restore the original appearance of timber, lightly sand all over and apply the recommended finish per manufacturers instructions. Stain, varnish or paint is not recommended for exterior use since weathering will make constant refinishing a necessity. If desired, timber may be scrubbed with warm soapy water and soft bristle brush. Pressure washing, steel wool/wire brushes are not recommended.

Accoya® timber, is a high performance wood which has properties that match or exceed those of the best tropical hardwoods and treated woods, yet is manufactured using wood from sustainable sources. Our Accoya® products are finished with WOCA® Exterior Oil. For any further information on this product, please go to wocawoodcare.com.au

This deep penetrating hardening oil provides superior UV protection and remarkable strength against wind, water and green growth from damp and wet conditions. WOCA recommends an annual rejuvenation of the oiled surface, however the hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled.

Note - Tannin Warning: Tannin is a naturally occurring substance in timber and will leach the first few times it is exposed to water. It will stain timber decking and paved areas that are light in colour. Objects left on the timber surface will also draw tannin out, creating surface marks. Cleaning and removal of these stains is a simple and easy process using soap solution or a deck/paving cleaner.

Veneer & Laminate

Wipe with a clean cloth to remove any dirt or dust. If using water, care should be taken to ensure water does not pool on edge as it may reduce veneer or laminate bond.